

Exceptions Widget - Manager



eSTART
State of Alabama

Summary View

Displays a list of your employees for the time period and HyperFind selected at the top of the widget

Return to the Summary View

Click the **Summary** arrow to return to the Summary View of the Exceptions widget

View Timecard

Click **View Timecard** to access the employee's timecard associated with the selected exception



To access the Details View by employee, select the employee names you wish to review and click the **View Details** button.

Tip: Hold down the CTRL key to select multiple employee names.

To access the Details View by exception type, hover your cursor over the exception type column heading and then click the **Details** button.

Timecard/Exception Detail

Exceptions

Purple text	Information generated from the system.
Solid red box	Indicates a missed In or Out punch.
Green border around a cell/green text	Indicates missing time that a manager has justified and marked as reviewed.
Green border around a date/green text	Indicates an absence that a manager has justified and marked as reviewed.
Red border around a cell/red text	Indicates an exception, such as a late punch. Move the mouse over the cell for more information.
Blue border around a date/blue text	Indicates an excused absence such as a holiday.
 or 	Indicates a comment was added. Move the mouse over the cell for more information or click the cell, then the Comments tab/button to view the comment.

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Adding Missed Punches

- 1 In the Details View, click the cell containing the exception and click **Add Punch**.
- 2 In the **Add Punch** dialog box, confirm the date. From the **Insert** drop-down list, select the applicable punch option.
- 3 Enter the appropriate punch (In, Out, In/Out) and click **Add**.
- 4 Click **Save**. Confirm that the exception no longer appears in the time detail view.

Note: You can also double-click in a punch cell and enter a punch.

The 'Add Punch' dialog box shows the date 12/19/2013, the 'Insert' dropdown set to 'Out Punch', and the 'Out' field containing '5p'. The 'Add' button is circled in red.

Marking Exceptions as Reviewed

- 1 In the Details View, select the cell containing the exception.
- 2 Click **Mark as Reviewed**.
- 3 Click **Save**.

The table shows an 'Out' punch at 1:45pm. Below the table are buttons for 'Mark as Reviewed' and 'Change to Scheduled'.

Adding Comments

- 1 In the Details View, select a punch.
- 2 Click **Comment**.
- 3 In the Add Punch Comment dialog box, select one or more comments from the list.
- 4 Click **OK**.
- 5 In the Details View, click **Save**.

The 'Add Punch Comment' dialog box shows a list of comment options. 'Early - Approved' is selected with a checked checkbox. The 'OK' button is highlighted.

Deleting Punches

- 1 In the Details View, select the duplicate punch.
- 2 Click the **Remove** button.
- 3 Click **Save**.

Note: It is a good idea to attach a **Multiple Punches** comment to the duplicate punch before deleting it so that the reason for the deletion will be logged in the Audit trail.

The table shows a duplicate punch at 8:02am. The 'Remove' button is circled in red.

Adding Non-Worked Time

- 1 In the Details View, hover your cursor over the **Pay Code** cell and then click the **green plus sign**.
- 2 In the Pay Code Edit dialog box, select the appropriate pay code from the **Pay Code** drop-down list.
- 3 In the **Amount** field, enter the number of hours using an acceptable format.
- 4 Click **OK**.
- 5 In the Details View, click **Save**.

The table shows a 'Pay Code' cell for 'Mon 12/16'. A green plus sign icon is circled in red next to the cell.

The 'Pay Code Edit' dialog box shows the 'Effective Date' as 12/16/2013, the 'Pay Code' as 'SICK LEAVE TAKEN', and the 'Amount' field set to '0|'. The 'OK' button is highlighted.